



NEWS RELEASE

FOR IMMEDIATE RELEASE
April 15, 2019

Contact: Matt Woodcheke
(916) 574-8168

DEPARTMENT OF CONSUMER AFFAIRS LAUNCHES OPEN DATA PORTAL

New portal offers licensing, enforcement, and application data, sortable by board or bureau

SACRAMENTO – It's no secret that the Department of Consumer Affairs (DCA) issues licenses in more than 280 professional categories to 3.9 million Californians. But until now, the statistical information hasn't been easy for everyday consumers to access.

That's changed with the launch of [DCA's Open Data Portal](#), a one-stop shop for statistical information on licensing, enforcement of the licensee population, and applications submitted to DCA's boards and bureaus.

"DCA is committed to providing greater transparency to California consumers," said Jason Piccione, chief of DCA's Office of Information Services. "The Open Data Portal represents a major milestone on our journey to fulfilling that commitment."

The Open Data Portal launched in January with comprehensive data on licensing. Users can now see trends and changes in annual aggregate licensing data going back three years, filtered by individual boards or bureaus, and even by individual license types.

Today, the Open Data Portal also includes enforcement performance data, allowing consumers to track the complaint intake volume and cycle time for complaints, investigations, and discipline; and interactive data demonstrating the average application processing time of initial exam and license applications.

Department Of Consumer Affairs Launches Open Data Portal 2-2-2

The Open Data Portal was developed in-house by DCA's Data Governance Team, a unit within the Office of Information Services. The Data Governance Team specializes in assisting boards and bureaus to efficiently access and analyze their licensing and enforcement data to assist in the program management or policy decision process.

To access the portal, visit DCA's website www.dca.ca.gov and click on the "Data" icon on the homepage.

###